

HOW TO ORDER A REPEAT PRESCRIPTION

You can order your repeat prescription via 3 methods.

1. Completing and returning your repeat prescription slip or filling in a medication slip and posting in the red box in the dispensary waiting area of the main building.
2. Via our online service at <https://systmonline.tpp-uk.com> (contact the surgery for details on how to register for this service)
3. Or via the NHS App this can be done by downloading the app onto your smartphone or tablet. Or using the web service at <https://www.nhs.uk/nhs-app/account>

We do not take repeat prescription orders over the phone, this is for acute medication only.

SURGERY OPENING TIMES

The Surgery is open:

Monday 8.30 am to 6.30 pm

Tuesday 8.30 am to 6.30 pm

Wednesday 8.30 am to 6.30 pm

Thursday 8.30 am to 6.30 pm

Friday 8.30 am to 6.00 pm

PLEASE NOTE:
Medication may only be collected when the Dispensary is open.

MITCHELDEAN SURGERY

DISPENSARY INFORMATION

Changes effective from Monday 4th September



**Brook Street
Mitcheldean
Gloucestershire
GL17 0AU**

**01594 545329
(Direct Line to Dispensary)**

www.mitcheldeansurgery.co.uk

DISPENSARY OPENING TIMES

The Dispensary will be open:

Monday 9.00 am to 6.00 pm

Tuesday 9.00 am to 6.00 pm

Wednesday 9.00 am to 6.00 pm

Thursday 9.00 am to 6.00 pm

Friday 9.00 am to 6.00 pm

Please be aware the dispensary will be closed on our pre-arranged protected learning days in the afternoon, a list of these dates can be found on our website.

We will have a new direct line to Dispensary 01594 545329 this will be for the below times only.

TELEPHONE LINES FOR DISPENSARY ARE OPEN:

Monday to Friday

09.00 am to 13.00 pm

Our telephone line is for medication queries only. **Please do not use the telephone line to see if your medication is ready** if you have given the 5 working days' notice your medication will be ready for collection (7 days including a weekend)

Please be kind and respectful to our team in dispensary they are here to help.

The team are more than happy for patients to come to dispensary during the opening hours to assist with any queries you may have.

