



Mitcheldean Surgery Newsletter

December 2019

CHRISTMAS & NEW YEAR OPENING HOURS

Please note our opening hours over the Christmas and New Year period:

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Tuesday 24 th December 2019 (Christmas Eve)	Open as Usual
Wednesday 25 th December 2019 (Christmas Day)	Closed
Thursday 26 th December 2019 (Boxing Day)	Closed
Friday 27 th December 2019	Open as Usual
Monday 30 th December 2019	Open as Usual
Tuesday 31 st December 2019 (New Year's Eve)	Open as Usual
Wednesday 1 st January 2019 (New Year's Day)	Closed
Thursday 2 nd January 2019 onwards	Open as Usual

If you need **urgent** assistance when we are closed please call the usual Surgery telephone number – 01594 542270 - and your call will be transferred to the Out of Hours Service who will be able to help you.

Our Dispensary is always very busy in the run up to Christmas. If you take routine repeat medication, please ensure you order this in good time to ensure you have enough to last over the Christmas and New Year period.

Contact Us

Tel: 01594 542270

Option 1 to cancel an appointment

Option 2 for Reception

Option 3 for Dispensary

Option 4 for the Medical Secretaries

Gayle Sykes, Practice Manager

Tel: 01594 545320

General Fax: 01594 544897

Dispensary Fax: 01594 545325

Mitcheldean Surgery

Brook Street, Mitcheldean

Gloucestershire, GL17 0AU

Website

www.mitcheldeansurgery.co.uk

BABY NEWS!

We are delighted to announce that Dr Kerri Bennion is expecting a baby in January 2020.

Dr Bennion will be leaving us later this month to commence her maternity leave. During this time one of our past GP Trainees, Dr Katy Baker, will be coming back to cover Dr Bennion's absence. Dr Bennion will return to work in September 2020.

I am sure you will join us in wishing Dr Bennion good luck and an enjoyable time away, as well as welcoming Dr Baker back to Mitcheldean.



If you have any comments regarding the Surgery, please send via the Contact Us page of our website, or contact Gayle Sykes, Practice Manager, on 01594 545320.

these to us

Final Call for Flu

If you have not yet had your flu vaccination, there is still time.

A flu vaccination is available every year on the NHS to help protect adults and children at risk of flu and its complications. Flu can be unpleasant, but if you are otherwise healthy it will usually clear up on its own within a week. Flu can be more severe in certain people, such as anyone aged over 65 or those with underlying health conditions.

If you haven't had your vaccination yet, please contact Reception on 01594 542270 as soon as possible to book your appointment.

If you do not want to have a flu vaccination this year, please let us know so that we can update your record accordingly.

Thank you.



Changes to Electronic Prescribing

We have now upgraded to the next phase of the Electronic Prescription Service (EPS) which means that almost all of our prescriptions are now processed electronically, rather than printing a paper prescription.

Did you know that if you find it difficult to collect your prescription/medication from the Surgery due to work or other commitments, you can choose to have your prescription sent electronically to a pharmacy of your choosing and collect your medication from there.

If you would like to nominate a pharmacy of your choice, please let our dispensary staff know and they will be happy to do this for you. You can also go into any Pharmacy and they will be able to help you with this.

Diabetic Eye Screening

From the age of 12, all people with diabetes are offered an annual eye screening test to check for the early signs of diabetic retinopathy. The Eye Screening Team will be holding clinics here the Surgery from Monday 20th January to Friday 31st January 2020 to carry out the screening locally. Eligible patients will receive a letter inviting them to contact the Service to book an appointment for this to be done. We cannot book this for you from the Surgery.

If you have any queries about Diabetic Eye Screening, please contact the Screening Team directly on 0300 422 2240.

CHRISTMAS RAFFLE

We will be drawing the winners for our Christmas Raffle on the morning of Friday 20th December 2019, so there is still time to get your tickets. Tickets are available from Reception at the Surgery, and are just £1 per strip. All of the prizes have been kindly donated and all the proceeds go to the Surgery's Equipment Fund. The Fund is used to purchase items not funded by the NHS for the benefit of our patients.

The lucky winners will be notified once the draw has taken place. We would like to thank everyone who has donated prizes or bought tickets for their support.

We wish all our patients a very merry Christmas and a happy New Year.

